



VISIT INFORMATION

DHL Supply Chain

Start / Finish	10:30 - 15:00
Company:	DHL Supply Chain
Full Address:	Unit 22 Reg's Way, Beveridge Lane, Coalville, Leicestershire, ME1 2XX
Key Contact:	Dave Sanders
Website:	www.dhl.com
Agenda:	10.30 Arrival •Introduction and Overview of Coalville facility •DHL Operations Management: How we use OMS to deliver for our customers •Site Tour •Lunch •Continuous Improvement at DHL •Q&A 15.00 Close & Depart



VISIT INFORMATION

DHL Supply Chain

DHL Supply Chain, part of the DPDHL Group is the World's leading logistics provider. Combining management and value-added services with customised, integrated logistics solutions drives resilience, efficiency, improves quality and creates competitive advantage. DHL Supply Chain operates in 50+ countries with over 177,000 full-time employees. Ensuring outstanding and sustainable operations requires the best people. That's why DHL strives to provide a safe, inclusive and purpose-driven workplace rooted in the guiding principles of Respect and Results – values that form the foundation of everything they do.

The DHL Coalville facility is a 250,000ft² multi-Customer Distribution Centre within the Technology sector located in the Midlands area.

DHL Supply Chain drives Continuous Improvement and world class operational efficiency through the implementation of their BASICS Standards and Operations Management System. These 'BASICS' are their sets of tools and processes which define the DHL 'Way of Working'. This creates a platform from which to implement their Operations Management System. A system which ensures they deliver a world class operation that reaches its maximum performance potential. They embed a culture of Continuous Improvement, which involves everyone, everywhere, everyday taking responsibility for it using the OMS First Choice toolkit.



VISIT INFORMATION

DHL Supply Chain

PPE:	Safety Shoes required
TRAVEL:	Nearest Train Station: Loughbrough or Leicester
HOTELS:	Charnwood Arms - 01530 813 644 Travelodge, Leicester MarkField - 0871 984 6083
PARKING:	Available onsite

ABOUT ONSITE INSIGHTS

- The program exists to encourage the sharing of innovation and best practice between organisations.
- It achieves this through a series of one day visits to organisations - No theory, no text books, just what works and why.
- Established in 1983 by the Department of Trade & Industry as a program to encourage the sharing of ideas between organisations; it became a commercial enterprise in 2004 under the name Onsite Insights. Onsite Insights joined S A Partners in 2018.

www.onsiteinsights.org
info@onsiteinsights.co.uk