



OnsiteInsights

THORLABS

VISIT INFORMATION

Thorlabs

Start / Finish	09:45 - 16:00
Company:	Thorlabs
Full Address:	204 Lancaster Way Business Park, Ely, Cambridge, CB6 3NX
Key Contact:	Keith Dhese
Website:	www.thorlabs.com
Agenda:	09:45 Arrivals and refreshments 10:00 Welcome and Introduction 10:30 Continuous Improvement (C.I.) training & Culture, - A3 Case Studies 11:30 Refreshment break 11:45 Heavy manufacturing value stream transformations - Intro and Gemba walk 13:00 Lunch and networking 14:00 Lean CNC machining and electro-mechanical assembly - Intro and Gemba walk 15:15 Q&A session, checking objectives, Feedback surveys 16:00 Close and depart



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Thorlabs, Inc. is a global manufacturer of photonics equipment, serving research, industrial, and OEM markets. Founded in 1989 and headquartered in Newton, New Jersey, it offers over 30,000 products including optics, lasers, fiber components, and imaging systems. Known for its vertical integration and rapid product development, Thorlabs supports innovation across academia and high-tech industries worldwide.

Thorlabs maintains a strong engineering-driven culture with a focus on collaboration, innovation, and quality. The company emphasizes hands-on product development and values direct communication with the scientific community.

Thorlabs offers over 30,000 products covering a wide range of photonics technologies, including:

- Optical components (lenses, mirrors, filters, etc.)
- Optomechanics (mounts, stages, translation systems)
- Fiber optics (cables, connectors, couplers)
- Laser systems and light sources
- Imaging systems (microscopes, cameras)
- Motion control and positioning systems
- Spectroscopy tools and interferometry products



INVESTORS IN PEOPLE®
We invest in people Silver



OUR GLOBAL VALUES



Respect

We value opinions, ideas, and beliefs of others and have customer needs as a central focus of our operations.



Accountability

We take responsibility for achieving work objectives and maintaining high performance standards for self and others.



Trust

We value long-term relationships through consistent messaging and service and by showing confidence in each other's abilities.



Empathy

When resolving customer concerns, we actively adopt our customers' perspective and seek fact-based viewpoints to guide business decisions.



Innovation

We focus on developing new products, solutions, and approaches that add value for our customers, employees, and communities.



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PPE:	Flat enclosed footwear is required. Legs must be covered, no shorts. If skirts are worn, tights or pop socks must be worn.
TRAVEL:	Nearest Train Station: Ely (15 mins by taxi)
HOTELS:	Holiday Inn Cambridge, 01223 236 620
PARKING:	Onsite

ABOUT ONSITE INSIGHTS

- The program exists to encourage the sharing of innovation and best practice between organisations.
- It achieves this through a series of one day visits to organisations - No theory, no text books, just what works and why.
- Established in 1983 by the Department of Trade & Industry as a program to encourage the sharing of ideas between organisations; it became a commercial enterprise in 2004 under the name Onsite Insights. Onsite Insights joined S A Partners in 2018.

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