



Onsite Insights

Best Practice
Visits

2025

VISIT INFORMATION PACK

In cooperation with



General Information

Visit to: DHL Supply Chain
Contact: Ashley Albrighton

Location: Unit 22 Reg's Way
Beveridge Lane
Coalville
Leicestershire

Postcode: LE67 1UA

Train: Loughbrough or Leicester

Website: www.dhl.com

Email: info@onsiteinsights.co.uk

Tel: 07771 853 610

Accommodation

- Charnwood Arms
01530 813 644
- Travelodge, Leicester MarkField
0871 984 6083

Agenda

10.30 Arrival

- Introduction and Overview of Coalville facility
- DHL Operations Management: How we use OMS to deliver for our customers
- Site Tour
- Lunch
- Continuous Improvement at DHL
- Q&A

15.00 Close & Depart



[More info...](#)

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About DHL – Coalville Facility

DHL Supply Chain, part of the DPDHL Group is the World's leading logistics provider. Combining management and value-added services with customised, integrated logistics solutions drives resilience, efficiency, improves quality and creates competitive advantage. DHL Supply Chain operates in 50+ countries with over 177,000 full-time employees. Ensuring outstanding and sustainable operations requires the best people. That's why DHL strives to provide a safe, inclusive and purpose-driven workplace rooted in the guiding principles of Respect and Results – values that form the foundation of everything they do.

The DHL Coalville facility is a 250,000ft² multi-Customer Distribution Centre within the Technology sector located in the Midlands area.

DHL Supply Chain drives Continuous Improvement and world class operational efficiency through the implementation of their BASICS Standards and Operations Management System. These 'BASICS' are their sets of tools and processes which define the DHL 'Way of Working'. This creates a platform from which to implement their Operations Management System. A system which ensures they deliver a world class operation that reaches its maximum performance potential. They embed a culture of Continuous Improvement, which involves everyone, everywhere, everyday taking responsibility for it using the OMS First Choice toolkit.



[More info...](#)



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Who should attend?

- Directors, Board Members
- Senior and Operational Management
- Production & Team Leaders
- Lean, Six Sigma & CI Managers

Why attend a Best Practice Visit?

- Inspiration – seeing best practice first hand.
- Exposure to new ideas and opportunities
- Benchmarking
- Networking
- Highly motivational
- Practical & unbiased information – no theory, no consultants, no text books – just what works and why

Costs & To Book

- Delegate Fees: £345 plus VAT per person
- 10% Discounts for Group Bookings (5 or more)
- Maximum Number of attendees: 16

To Book

Email: info@onsiteinsights.co.uk
Tel: 07771 853 610
Website: www.onsiteinsights.co.uk

A programme delivered by S A Partners LLP



Best Practice Visit Programme

Supporting organisations improve through a series of one day visits to organisations. No theory, no text books, just what works & why.

More than...

62,000 visitors



Established in 1983 by the Department of Trade & Industry in the UK. Became Onsite Insights in 2004



Net Promoter Score across all visits Based on feedback from visitors

Why it works:

- + Visitors see first hand what has worked & why
- + Networking with like-minded people
- + Benchmarking drives improvement
- + New ideas & solutions
- + Accelerates Innovation

www.onsiteinsights.org

Onsite Insights is a programme delivered by S A Partners LLP