



## Onsite Insights

Best Practice  
Visits

2025

## VISIT INFORMATION PACK

# DOUBLE H NURSERIES LTD

## General Information

**Visit to:** Double H Nurseries

**Contact:** Andy Burton  
Managing Director

**Location:** 195 Gore Road  
New Milton  
Hampshire

**Postcode:** BH25 5NG

**Train:** New Milton

**Website:** [www.doubleh.co.uk](http://www.doubleh.co.uk)

**Email:** [info@onsiteinsights.co.uk](mailto:info@onsiteinsights.co.uk)

**Tel:** 07771 853 610

### Accommodation

- Pebble Beach  
01425 627 777
- Premier Inn Christchurch  
03333 219 215

## Agenda

- 10.00** Arrival and Refreshments
- 10.30** Welcome and Introductions
- 10.45** Double H Lean Story
- 11.45** Site Walk
- 13.00** Networking Lunch
- 13:30** **Process Digitalisation**
- 14.30** Questions and Answers
- 15.00** Close & Depart

More info...



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### About Double H

Double H Nursery grows & supplies flowering houseplants for the major supermarkets such as Marks & Spencer, Waitrose and Sainsburys. They have been an accredited Investor in People since

1997 and this reflects their commitment to developing their staff at every level of the business. They have been on an ongoing lean journey for over 15 years and have introduced many tools and techniques used in wider manufacturing industries. They were one of the first companies within their sector to pursue Lean and Best Practice and it has become a way of life within the organization.

Over the last five years they have invested in digitalising operational processes to remove paperwork, save time and improve data quality to generate more insight. Using cloud computing, web-based apps and mobile technology they have made big efficiency improvements for relatively small investments

### HIGHLIGHTS OF THE VISIT

#### Lean Manufacturing

We are in the process of ‘Lean Transformation’ within the horticultural industry. Changing the thought process from “we work with dirt, so it will be dirty”, to a culture of continuous and sustained improvement, and a sense of pride in the workplace. Many of their team leaders have achieved NVQ level 3 in management and there is an ongoing training program to continually develop the team. They are committed to limiting the negative environmental impact of the business and to this end use predominantly biological methods for crop protection against pest and disease, rather than conventional methods.

#### Operations Technology

Using tech to improve operational efficiency through the use of custom apps and the elimination of paperwork from key business processes. Double H have built and deployed several apps and will talk more about how they have used these low and no-code solutions to support their digital transformation.

[More info...](#)



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### Who should attend?

- Directors, Board Members
- Senior and Operational Management
- Production & Team Leaders
- Lean, Six Sigma & CI Managers

### Why attend a Best Practice Visit?

- Inspiration – seeing best practice first hand.
- Exposure to new ideas and opportunities
- Benchmarking
- Networking
- Highly motivational
- Practical & unbiased information – no theory, no consultants, no text books – just what works and why

### Costs & To Book

- Delegate Fees: £395 plus VAT per person
- 10% Discounts for Group Bookings (5 or more)
- Maximum Number of attendees: 16

#### To Book

Email: [info@onsites.co.uk](mailto:info@onsites.co.uk)

Tel: 07771 853 610

Website: [www.onsiteinsights.co.uk](http://www.onsiteinsights.co.uk)

Company Registration Number: 5256018 - Established: 2004



Best Practice Visit Programme

Supporting organisations improve through a series of one day visits to organisations. No theory, no text books, just what works & why.

More than...

# 62,000 visitors



Established in 1983 by the Department of Trade & Industry in the UK. Became Onsite Insights in 2004



Net Promoter Score across all visits Based on feedback from visitors

#### Why it works:

- + Visitors see first hand what has worked & why
- + Networking with like-minded people
- + Benchmarking drives improvement
- + New ideas & solutions
- + Accelerates Innovation

[www.onsiteinsights.org](http://www.onsiteinsights.org)

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