

VISIT INFORMATION

RS Group

Start / Finish	9:45 - 15:00
Company:	RS Group
Full Address:	Gate 2, Walsingham Drive, Nuneaton, CV10 7RS
Key Contact:	Wayne Bishop
Website:	www.rsgroup.com
Agenda:	09.45 Arrival & Welcome 10.00 RS Group – Our First Choice Strategy 10.30 Lean & Continuous Improvement 11.15 Refreshment Break 11.30 Site Tour – Warehouse 11.30 Site Tour – Global Shared Business 12.45 Feedback on Site Tours 13.00 Lunch 13.30 Employee Engagement 14.00 Round Table Discussion 14.45 Feedback 15.00 Close

VISIT INFORMATION

RS Group

Across the industrial design, manufacturing and maintenance worlds, RS Group are the digital destination for product and service solutions to help their customers with the maintenance, repair and operation of their businesses.

RS provide global access to an unrivalled range of over 750,000 stocked industrial products. Each day their team of experts deliver solutions to resolve our customer's challenges across design, procurement, inventory and maintenance. They consistently strive to deliver the best possible service to all of their customers and challenge themselves to provide a seamless procurement experience.

RS Group have been on a CI journey for at least 15 years, starting by doing improvement projects (6-sigma) and over the last 3 years starting to move more into the Lean Thinking approach. They are in the process of getting the Executive Committee to sign off a new strategy which introduces the Shingo Approach as the way they want to work across the organisation.

Lean & Continuous Improvement Journey

We have been on our CI journey for at least 15 years, starting by doing improvement projects (6-sigma) and over the last 3 years starting to move more into the Lean Thinking approach. We are in the process of getting the Executive Committee to sign off our new strategy which introduces the Shingo Approach as the way we want to work across the organisation.

Employee Engagement

As an organisation we want to 'Become First Choice' for all our stakeholders including our people. To that end, we have introduced a number of approaches that help people to understand our strategy and deploy it alongside our Business as Usual.

Applying Lean to our Global Shared Business Services (Back Office)

Show how applying lean thinking to our back office work system has allowed us to become more efficient as work is shared around our global network of offices and how having a standard helps teams to do their work effectively and efficiently no matter where they are in the world.

VISIT INFORMATION

RS Group

PPE:	Please wear flat enclosed safety footwear.
TRAVEL:	Nearest Train Station: Nuneaton
HOTELS:	Holiday Inn Nuneaton - 02476 357 370 Travelodge, Nuneaton Bedworth - 08719 846 062 Premier Inn, Nuneaton - 03333 211 379
PARKING:	Available onsite

ABOUT ONSITE INSIGHTS

- The program exists to encourage the sharing of innovation and best practice between organisations.
- It achieves this through a series of one day visits to organisations - No theory, no text books, just what works and why.
- Established in 1983 by the Department of Trade & Industry as a program to encourage the sharing of ideas between organisations; it became a commercial enterprise in 2004 under the name Onsite Insights. Onsite Insights joined S A Partners in 2018.

www.onsiteinsights.org
info@onsiteinsights.co.uk