



Onsite
Insights

Best Practice
Visits

2025

VISIT INFORMATION PACK



Blood and Transplant



General Information

Visit to: NHS Blood & Transplant

Contact: Mike Fallon
Continuous Improvement
Business Partner

Location: NHSBT Filton
500 North Bristol Park
Northway, Filton
Bristol

Postcode: BS34 7QH

Train: Filton Abbey Wood

Website: www.nhsbt.nhs.uk

Email: info@onsiteinsights.co.uk

Tel: 07771 853 610

Accommodation

- Travelodge – Mitchell Lane
08719 846 469
- Village Hotel - Bristol
01174 563 434
- Premier Inn – Bristol City Centre
03337 773 956

Agenda

- 10.00 Arrival and Signing In
- 10.15 Welcome & Introductions
- 10.40 NHSBT Filton – our Lean Journey
- 11.10 Virtual Reality – Vein to Vein
- 11:40 Tour of Manufacturing
- 12.30 Networking Lunch
- 13.15 Tour of Hospital Services
- 14:00 CI Academy
- 14.45 Q & A
- 15:15 Feedback session
- 15:30 Close

More info...

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About NHS Blood & Transplant

NHS Blood & Transplant employs over 5,000 people in over 200 locations across the UK. This remarkable organisation provides a blood and transplantation service to the NHS, looking after blood donation services in England and transplant services across the UK. This includes managing the donation, storage and transplantation of blood, organs, tissues, bone marrow and stem cells, and researching new treatments and processes.

Manufacturing operations have been transformed in recent years and manufacturing and testing sites have been consolidated. A new, integrated supply chain approach has helped balance supply and demand.

This visit is being hosted at the manufacturing and processing centre in Filton, Bristol and it will provide an insight into how this incredible organisation has developed and applied a programme of continuous improvement within a diverse and highly complex organisation. NHS Blood & Transplant has a unique role within the wider NHS of saving and improving lives through relationships and services delivered to both volunteer donors and hospitals.

HIGHLIGHTS OF THE VISIT

- Understand the NHS Blood & Transplant Continuous Improvement journey that has been supported by lean principles.
- See first-hand how processes have been improved in different settings of manufacturing, laboratory and support functions using continuous improvement principles.
- Understand how continuous improvement functions are responding to business needs and cultural challenges.
- Understand how the organisation's external partnerships and exchange forums contribute to the continuation and development of best practice.



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Who should attend?

- Directors, Board Members
- Senior and Operational Management
- Production & Team Leaders
- Lean, Six Sigma & CI Managers

Why attend a Best Practice Visit?

- Inspiration – seeing best practice first hand.
- Exposure to new ideas and opportunities
- Benchmarking
- Networking
- Highly motivational
- Practical & unbiased information – no theory, no consultants, no text books – just what works and why

Costs & To Book

- Delegate Fees: £395 plus VAT per person
- 10% Discounts for Group Bookings (5 or more)
- Maximum Number of attendees: 16

To Book

Email: info@onsites.co.uk

Tel: 07771 853 610

Website: www.onsiteinsights.co.uk

Company Registration Number: 5256018 - Established: 2004



Best Practice Visit Programme

Supporting organisations improve through a series of one day visits to organisations. No theory, no text books, just what works & why.

More than...

62,000 visitors



Established in 1983 by the Department of Trade & Industry in the UK. Became Onsite Insights in 2004



Net Promoter Score across all visits Based on feedback from visitors

Why it works:

- + Visitors see first hand what has worked & why
- + Networking with like-minded people
- + Benchmarking drives improvement
- + New ideas & solutions
- + Accelerates Innovation

www.onsiteinsights.org

Onsite Insights is a programme delivered by S/A Partners LLP