



Onsite Insights

Best Practice
Visits

2025

VISIT INFORMATION PACK



General Information

Visit to: Morgan Furniture

Contact: Paul Jones
Managing Director

Location: Clovelly Road
Southbourne
Nr Emsworth
Hampshire

Postcode: PO10 8PQ

Train: Emsworth

Website: www.morganfurniture.co.uk

Email: info@onsiteinsights.co.uk

Tel: 07771 853 610

Accommodation:

- Travelodge+44 (0) 8719 846 024
- Brookfield Hotel +44 (0) 1243 373 363

Agenda

- 10.00** Welcome & Introductions
Company Overview
- 10.30** Our Lean & CI Journey
& Engaging our team
- 11.30** Site Tour (Gemba)
- 12:30** Lunch
- 13.00** Improvement Projects
including Visual Management;
5S; Building CI capability
- 14.00** Close & Depart

More info...



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About Morgan Furniture

Morgan Furniture is a wholly British, design orientated, business making seating and tables for the contract market from its dedicated 4500m2 factory in Hampshire. It is a family-owned business.

At Morgan we believe the design and manufacture of truly original, high-quality furniture is the result of passion, care, design integrity, experience, craftsmanship and an unfaltering dedication to quality. This commitment could not be realised without fully integrating the design and manufacturing processes. At our factory and studio in Hampshire we start the process with trees and finish with beautifully crafted chairs

Lean & Continuous Improvement

Our journey in Lean and Continuous Improvement began over 20 years ago and similar to many organisations the path has not always been straight. We have re-focused the activity in recent years to build capability across the whole organisation; we have begun development of our own Lean Academy and will share with visitors how this has worked and is delivering results. We have embraced all of the key Lean tools and are proud of the team's improvement initiatives. We will share with visitors on the site tour the visual management that we use to support strategy deployment and improvement projects.

Improvement Projects

Our improvement projects are owned and embraced by each of our team members. On the visit we will share with you how we support and celebrate these as part of our journey to excellence. You will also see how we have created ownership of Five S and improvement in every area of both the factory and operations.

Design-Led Manufacturing

Our products are bespoke and hand crafted. Our clients include both international hospitality, workplace, healthcare and cruise organisations. We will share with visitors how we embrace our core value of being 'Design-Led within our manufacturing process.

More info...



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Who should attend?

- Directors, Board Members
- Senior and Operational Management
- Production & Team Leaders
- Lean, Six Sigma & CI Managers

Why attend a Best Practice Visit?

- Inspiration – seeing best practice first hand.
- Exposure to new ideas and opportunities
- Benchmarking
- Networking
- Highly motivational
- Practical & unbiased information – no theory, no consultants, no text books – just what works and why

Costs & To Book

- Delegate Fees: £395 plus VAT per person
- 10% Discounts for Group Bookings (5 or more)
- Maximum Number of attendees: 15

To Book

Email: info@onsites.co.uk

Tel: 07771 853 610

Website: www.onsiteinsights.co.uk

Onsite Insights is a programme delivered by S A Partners LLP



Best Practice Visit Programme

Supporting organisations improve through a series of one day visits to organisations. No theory, no text books, just what works & why.

More than...

62,000 visitors



Established in 1983 by the Department of Trade & Industry in the UK. Became Onsite Insights in 2004



Net Promoter Score across all visits Based on feedback from visitors

Why it works:

- + Visitors see first hand what has worked & why
- + Networking with like-minded people
- + Benchmarking drives improvement
- + New ideas & solutions
- + Accelerates Innovation

www.onsiteinsights.org

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