

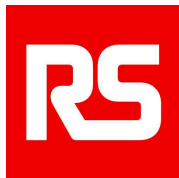


Onsite Insights

Best Practice
Visits

2024

VISIT INFORMATION PACK



General Information

Visit to: RS Group
Contact: Wayne Bishop
Operations Manager
Location: Gate 2
Walsingham Drive
Nuneaton
Postcode: CV10 7RS
Train: Nuneaton
Website: www.rsgroup.com
Email: info@onsiteinsights.co.uk
Tel: 07771 853 610 – Jim Brydon

Please bring Safety Boots

Accommodation

- Holiday Inn Nuneaton
02476 357 370
- Travelodge, Nuneaton Bedworth
08719 846 062
- Premier Inn, Nuneaton
03333 211 379

Agenda

- 09.45 Arrival & Welcome
- 10.00 RS Group – Our First Choice Strategy
- 10.30 Lean & Continuous Improvement
- 11.15 Refreshment Break
- 11.30 Site Tour – Warehouse
- 11.30 Site Tour – Global Shared Business
- 12.45 Feedback on Site Tours
- 13.00 Lunch
- 13.30 Employee Engagement
- 14.00 Round Table Discussion
- 14.45 Feedback
- 15.00 Close

[More info...](#)



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About RS Group

Across the industrial design, manufacturing and maintenance worlds, RS Group are the digital destination for product and service solutions to help their customers with the maintenance, repair and operation of their businesses.

RS provide global access to an unrivalled range of over 750,000 stocked industrial products. Each day their team of experts deliver solutions to resolve our customer's challenges across design, procurement, inventory and maintenance. They consistently strive to deliver the best possible service to all of their customers and challenge themselves to provide a seamless procurement experience.

RS Group have been on a CI journey for at least 15 years, starting by doing improvement projects (6-sigma) and over the last 3 years starting to move more into the Lean Thinking approach. They are in the process of getting the Executive Committee to sign off a new strategy which introduces the Shingo Approach as the way they want to work across the organisation.

VISIT TOPICS

Lean & Continuous Improvement Journey

We have been on our CI journey for at least 15 years, starting by doing improvement projects (6-sigma) and over the last 3 years starting to move more into the Lean Thinking approach. We are in the process of getting the Executive Committee to sign off our new strategy which introduces the Shingo Approach as the way we want to work across the organisation.

Employee Engagement

As an organisation we want to 'Become First Choice' for all our stakeholders including our people. To that end, we have introduced a number of approaches that help people to understand our strategy and deploy it alongside our Business as Usual.

Applying Lean to our Global Shared Business Services (Back Office)

Show how applying lean thinking to our back office work system has allowed us to become more efficient as work is shared around our global network of offices and how having a standard helps teams to do their work effectively and efficiently no matter where they are in the world.

More info...



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Who should attend?

- Directors, Board Members
- Senior and Operational Management
- Production & Team Leaders
- Lean, Six Sigma & CI Managers

Why attend a Best Practice Visit?

- Inspiration – seeing best practice first hand.
- Exposure to new ideas and opportunities
- Benchmarking
- Networking
- Highly motivational
- Practical & unbiased information – no theory, no consultants, no text books – just what works and why

Costs & To Book

- Delegate Fees: £375 plus VAT per person
- 10% Discounts for Group Bookings (5 or more)
- Maximum Number of attendees: 16

To Book

Email: info@onsites.co.uk

Tel: 07771 853 610

Website: www.onsiteinsights.co.uk

Company Registration Number: 5256018 - Established: 2004



Best Practice Visit Programme

Supporting organisations improve through a series of one day visits to organisations. No theory, no text books, just what works & why.

More than...

62,000 visitors



Established in 1983 by the Department of Trade & Industry in the UK. Became Onsite Insights in 2004



Net Promoter Score across all visits Based on feedback from visitors

Why it works:

- + Visitors see first hand what has worked & why
- + Networking with like-minded people
- + Benchmarking drives improvement
- + New ideas & solutions
- + Accelerates Innovation

www.onsiteinsights.org

Onsite Insights is a programme delivered by S/A Partners LLP