

# Onsite Insights

Best Practice  
Visits

## 2024

## VISIT INFORMATION PACK



VALE



SHINGO  
PRIZE  
for EXCELLENCE in  
MANUFACTURING



Onsite Insights

Delivered by S A Partners

## General Information

**Visit to:** Vale Europe Limited

**Contact:** Peter Martin  
Technical Manager

**Location:** Clydach Refinery  
Clydach  
Swansea  
**SA6 5QR**

**Train:** Swansea or Llansamlet

**Website:** [www.vale.com](http://www.vale.com)

**Email:** [info@onsiteinsights.co.uk](mailto:info@onsiteinsights.co.uk)

**Tel:** 07771 853 610

### Accommodation:

- Mercure Swansea  
0844 815 9081
- Premier Inn, Swansea North  
0871 527 9062
- Holiday Inn Express Swansea East  
0871 902 1630

## Agenda

- 09.45** Arrival & Refreshments
- 10.00** Welcome & Introductions
- 10.30** Overview of the Refinery  
CI Journey
- 11.15** Refreshment Break
- 11.30** Corporate Social Responsibility
- 12.30** Lunch
- 13.15** Site Tour (Gemba)
- 14.45** Question & Answer Session
- 15.30** Close & Depart

More info...



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### About Vale & the Clydach Refinery

The Vale Clydach Refinery located near Swansea in South Wales, is one of Europe's largest nickel refineries, producing high purity nickel pellet and powder products for specialist applications such as high nickel alloys, batteries, nickel plating and automotive components.

They supply over 280 customers in over 30 countries worldwide (Europe, Asia and USA). Their Continuous Improvement (CI) approach has been based around specific tools: Standard Work, 5S, TPM, OEE, QCO and Six Sigma.

Key to their success has been engaging their employees to contribute improvement ideas and participate in their implementation.

### HIGHLIGHTS OF THE VISIT

The site is justly proud of their environmental record and will share with visitor's key initiatives and the results they have achieved.

#### Continuous Improvement Journey to Shingo Silver medallion win

The site has been on a CI & Operational Excellence journey since 2008 and are proud of their achievements. Employees have been trained in CI tools such as problem solving and are encouraged to apply this learning in their work team. Key to their success has been engaging their employees to contribute improvement ideas and participate in their implementation. The visit will be an opportunity for them to share these experiences and what they have learnt along the way, through to being awarded the Shingo Silver medallion for Operational Excellence in January 2014.

[More info...](#)

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### Who should attend?

- Directors, Board Members
- Senior and Operational Management
- Production & Team Leaders
- Lean, Six Sigma & CI Managers

### Why attend a Best Practice Visit?

- Inspiration – seeing best practice first hand.
- Exposure to new ideas and opportunities
- Benchmarking
- Networking
- Highly motivational
- Practical & unbiased information – no theory, no consultants, no text books – just what works and why

### Costs & To Book

- Delegate Fees: £345 plus VAT per person
- 10% Discounts for Group Bookings (5 or more)
- Maximum Number of attendees: 14

#### To Book

Email: [info@onsites.co.uk](mailto:info@onsites.co.uk)

Tel: 07771 853 610

Website: [www.onsiteinsights.co.uk](http://www.onsiteinsights.co.uk)

Company Registration Number: 5256018 - Established: 2004



Best Practice Visit Programme

Supporting organisations improve through a series of one day visits to organisations. No theory, no text books, just what works & why.

More than...

62,000 visitors



Established in 1983 by the Department of Trade & Industry in the UK. Became Onsite Insights in 2004



Net Promoter Score across all visits Based on feedback from visitors

#### Why it works:

- + Visitors see first hand what has worked & why
- + Networking with like-minded people
- + Benchmarking drives improvement
- + New ideas & solutions
- + Accelerates Innovation

[www.onsiteinsights.org](http://www.onsiteinsights.org)

Onsite Insights is a programme delivered by SA Partners LLP