

# Onsite Insights

Best Practice  
Visits

2024

## VISIT INFORMATION PACK



# Marshalls



## Onsite Insights

Delivered by S A Partners

## General Information

**Visit to:** Marshalls

**Contact:** Steve Matthews  
C.I. Manager

**Location:** Mells  
Frome  
Somerset

**Postcode:** BA11 3PD

**Train:** Frome

**Website:** [www.marshalls.co.uk](http://www.marshalls.co.uk)

**Email:** [info@onsiteinsights.co.uk](mailto:info@onsiteinsights.co.uk)

**Tel:** 07771 853 610

### Accommodation

- Centurion Hotel 01761 417 711
- Premier Inn Frome 03337 777 269

**Please bring Safety Shoes**

## Agenda

- 09.30** Arrival & Welcome
- 09.45** Welcome & Introductions
- 10.00** Business Overviews / Who are Marshalls
- 11.00** The Marshalls Way (OpEx Model)
- 12.00** Networking Lunch
- 13.00** Go & See Tour
- 14.00** LEAD – Employee Development
- 14.30** Marshalls Maturity Assessment (MMA)
- 15.00** Feedback Session
- 15.30** Close & Depart

[More info...](#)



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### About Marshalls

Marshalls is the UK's leading supplier of concrete and natural stone products for external landscaping. We manufacture products for both commercial and domestic markets, including paving, block paving, kerb and edgings, drainage and water management solutions, protective street furniture, lighting, concrete bricks, masonry, walling and mortar.

The Marshall's vision is to "Create Better Spaces" and "Futures for everyone", socially, environmentally and economically

### HIGHLIGHTS OF THE VISIT

Marshalls are 4 years into a Continuous Improvement Journey that has embraced Lean as well as SHINGO principles. They have deployed and engaged their teams in the delivery of waste reduction projects and seen a significant return on investment; increased engagement and improved productivity. On the visit Marshalls will share their journey and you will get to see some of the individual projects and programmes that have changed the way that they work.

[More info...](#)

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### Who should attend?

- Directors, Board Members
- Senior and Operational Management
- Production & Team Leaders
- Lean, Six Sigma & CI Managers

### Why attend a Best Practice Visit?

- Inspiration – seeing best practice first hand.
- Exposure to new ideas and opportunities
- Benchmarking
- Networking
- Highly motivational
- Practical & unbiased information – no theory, no consultants, no text books – just what works and why

### Costs & To Book

- Delegate Fees: £345 plus VAT per person
- 10% Discounts for Group Bookings (5 or more)
- Maximum Number of attendees: 16

#### To Book

Email: [info@onsites.co.uk](mailto:info@onsites.co.uk)

Tel: 07771 853 610

Website: [www.onsiteinsights.co.uk](http://www.onsiteinsights.co.uk)

Company Registration Number: 5256018 - Established: 2004



Best Practice Visit Programme

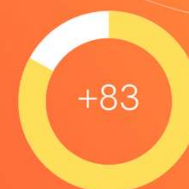
Supporting organisations improve through a series of one day visits to organisations. No theory, no text books, just what works & why.

More than...

## 62,000 visitors



Established in 1983 by the Department of Trade & Industry in the UK. Became Onsite Insights in 2004



Net Promoter Score across all visits Based on feedback from visitors

#### Why it works:

- + Visitors see first hand what has worked & why
- + Networking with like-minded people
- + Benchmarking drives improvement
- + New ideas & solutions
- + Accelerates Innovation

[www.onsiteinsights.org](http://www.onsiteinsights.org)

Onsite Insights is a programme delivered by SIA Partners LLP